

Comments on proposed CSE briefings

Do you want to make any comments about the proposed CSE briefings?		
	Consultation Comment	Officer Response
1.	I don't understand where is this coming from? Rochdale? Are you treating drivers as potential abusers or social workers? My job as taxi driver is to take people from A to B not to investigate their lives. I'd recommend keeping your PR stunts to minimum and instead focus on making drivers safer from drunks and fare dodgers . Also opening bus lanes to PHV would be welcomed. As it stands now LCC only "needs drivers" where it wants something from them.	It is considered that raising taxi drivers awareness of CSE would help with prevention and may increasing reporting.
2.	I believe that this should not be compulsory as drivers may not be able to make the briefing	It is intended that there will be around 10 briefings on different times and days during each 3 month period
3.	Drivers should know about this issue as common sense as law abiding citizens. Next the aurtherity will be sending us on mental health causes to prevent what happened in Cumbria 3 years ago.	Whilst drivers will know about this issue, their knowledge will be increased by the briefing.
4.	This should be a No 1 priority for all drivers doing school runs and any driver who is dealing with old or disabled passengers or blind passengers	Agree
5.	i see many cabbies just sitting in their cars whilst the customer has to load all their shopping themselves, disgusting!	Not relevant to the question
6.	Most of Taxi Drivers are family oriented and does done School jobs also dropping their own kids to Schools .so the existing Taxi drivers has very clear knowledge of the job they do on daily basis . I think for the new Taxi drivers it would be advantages because they might do school run etc etc but the old and existing drivers has much much experience to these jobs .	See 3
7.	I think only new drivers should need any briefings on the type of work thay do, or less of 5 years of taxi driving all the drivers over 5 years that are still in the job should now be trusted to know and how to treat children.	See 3
8.	Are we expected to police the customers such as drug runs , dropping off prostitutes , elderly abuse and so on , where	See 1

	do we draw the line , maybe compulsory cctv in all vehicles	
9.	<p>1-Its very good idea to give awareness briefings on such issue also every cab should have a CCTV ,for the safety of the driver and in case if some one makes false allegation against the driver.</p> <p>2-All the taxi driver should be given awareness briefings on the safety issues as well ,like abuse by the bade customers,lots of drug dealers are now using taxi to deliver the drugs ,council should encourage drivers to report such activities to police either via their cab offices or directly to the police.</p>	<p>It is not intended to make CCTV compulsory</p> <p>Agreed</p>
10.	If you have nvq. This is Not necessary as this was covered by nvq courses	See 3
11.	think this is a good idea as to many drivers do silly things and say they were never told the legal requirments	Noted
12.	Will u have to do the course every time you renew your licence?	No, just once
13.	it is good idea i have all ready done the course with city council school transport	Noted
14.	Briefings should be for a few hours only or else drivers will lose interest.	It is intended that the course will last 3 hours including a break
15.	<p>Handling drunk customers especially woman</p> <p>Update drivers on flimping as they not insured etc</p> <p>Please let me know briefing is on</p>	It has been decided that it would devalue the course to include other areas. It is hoped that drivers will leave the course with a message focused on CSE prevention. If the course covers other areas then more than one trainer would be required, increasing costs.
16.	All drivers are crb checked, then why do we have to go for this additional checks , will it be only a one off briefing or will it be happening every time we have a renewal??	This is not a check it is an awareness briefing. The course need only be attended once
17.	i have already done this course and it is useful. Other drivers should do it.	Noted
18.	A document consisting simple to follow instructions or explanations of "what is child sexual exploitation" understood by Leicester City Council should be prepared. This prepared documentation should be sent to all drivers in advance before the awareness briefings meeting. The prepared document should be approved by Plain Language Commission to make sure it's contents are understood by drivers attending the talk.	It is felt that a briefing will have more impact than a written note. Also there will be an opportunity for questions and a discussion.
19.	Briefing should be kept in evenings after 1700 or weekends	See 2

	day time. It is not fair to suspend the license if driver unable to attend briefing.	
20.	Good proposale	Noted
21.	maybe a six month duration as there are a lot of drivers and places can sometimes be difficult to get	See 2
22.	sending a warning beforehand may be batter as suspending licence is too extreme.	It is intended to warn drivers before suspending their licence
23.	Agree with this.	Noted
24.	<p>Im in favour of increasing the duration of taxi drivers licence up to 3 years.</p> <p>Im also in favour of the child sex exploration awareness briefing.</p> <p>IM against the penalty point scheme as it would create issues for the individual drivers and complicate matters.</p> <p>I have proposed for a 15 year increase in age policy.</p>	<p>Will be considered in relation to appropriate question.</p> <p>Noted</p> <p>Will be considered in relation to appropriate question.</p> <p>Will be considered in relation to appropriate question.</p>
25.	If driver does not attend within 3 month with a good reason . License should not be suspended. Flexibility should be considered	There will be some flexibility, but the driver will need to show good reason for not attending and a willingness to attend in the near future
26.	Time table of briefing should be according to drivers choice.	See 2
27.	There should also be an explanation on the rights of a taxi driver when a passenger does not pay. E.g. what is the driver supposed to do about it? If he can take it up with the police? If he can take the passenger to the police? Or even if he can take money upfront which will prevent this from happening?	See 15
28.	No	
29.	I think it should be optional to attend the briefing and NOT compulsory.	See 1
30.	A good policy in these modern times, long overdue, should have been introduced before now, a lot of the existing drivers will hopefully benefit from the additional customer care briefing also.	Noted
31.	It may not be possible for everyone to attend a briefing every 3 months due to inconveniences.	See 2
32.	We are very happy to learn new skills and courses like this proposal make more safety with all kind age groupsand public safety. Thanks	Noted
33.	<p>I feel that Suitable Times and Locations are important .</p> <p>I know a lot of Drivers out there that can't afford to take time out of there work hours .</p> <p>I would suggest Morning / Afternoon and Evening .</p>	See 2
34.	Child sexual exploitation awareness briefings I think is good	Noted. Yes there will still be a

	, I just want know , taxi drivers get CRB check every three years anyway ?	3 yearly DBS check
35.	Protection and rights for drivers	See 15
36.	Protection & Safety for Drivers	See 15
37.	Training is very valuable and I would be happy to attend.	Noted
38.	N.A	
39.	Already have knowledge	See 3
40.	I would like to Suggest that Their should be a course that how should we handle the drunk people at night when they are not sober, or any problems with the people who are too drunk, Or People who dont Pay The Fare etc, Thanks	See 15
41.	if this course is taken than what are the responsibilities to the driver..	This will be covered on the course
	in the event a driver reports will the council pay the driver loss of earnings ?	No
	regarding legal requirements,customer service and disability access,this has been covered by doing NVG	Noted
	please also note we are taxi drivers not social workers	Noted
42.	We are happy to do any coures	Noted
43.	I think it is a good idea, however the sessions should be run at different times of the day so that there is a choice of time, making it easier to attend.	See 2
44.	All the drivers should know there legal rights as well during work not only customer care and legal requirements.	See 15
45.	Drivers should not have to attend a Briefing we all know the Law on sexual Awareness and if drivers don't then they should not even hold a Licence, we are always guilty in the eyes of the council until proven innocent, your feet do not touch, CCTV should be set up in all cars by law then there is no escape from the truth how many time does a driver get accused and you do not listen until they are proven innocent	See 3 See 9
46.	I think it's should be must for new driver and private hire driver drivers with 10 years experience they are oright with out class or you can call them as wel	See 3
47.	No	
48.	courses like this will benefit trade and awareness among drivers, there should be English reading and speaking test for all existing drivers along course, city council should consider opening hackney taxi plates so more young new drivers can get a chance to enter taxi trade,demand for hackney taxis at peak hours,football/rugby games days and with increased tourism is very high.best encouragement to new drivers will be if they get a free hackney plate,it should be issued to someone buying brand new vehicles/not transferable for 5 years at least.	Noted Not relevant to the question
49.	No	

50.	Good idea	Noted
51.	I have already done course with Skyline Taxi Green Lane Taxi	Noted
52.	No	
53.	As above	
54.	Hours suitable	See 2
55.	Safety of drivers, sometime young mothers asking carry three pushchairs in cab	See 15
56.	Notification of the date and time of this meeting would be much appreciated so all drivers with licences can attend. Having this information also allows drivers like myself to pass information on to others about attending so everyone can benefit.	See 2
57.	Hours suitable	See 2
58.	Flexible hours for training	See 2
59.	Flexible hours for training	See 2
60.	I'm in favour of the child sex exploitation awareness briefing. Anything is good for the trade.	Noted
61.	Information on legal rights of the driver if they are abused mentally, physically, financially etc.	See 15
62.	I think the briefing should be every 3 years and not yearly, as the same repetition of content will occur. This will also save the council money in the long run.	It is not intended to repeat yearly although some form of refresher, possibly e-learning will be considered
63.	Great idea	Noted
64.	I think we need more support in Private hire vehicles and stop Private hire badge. thank you..	Not relevant to the question
65.	6 months is better to attend a briefing, due to other commitments. Otherwise the proposal is harsh to suspend the licence.	See 2
66.	It should be only compulsory for new drivers	See 3
67.	Make taxi drivers more road aware especially in the city centre! Double yellows on Belgrave Gate and Church Gate mean you should not stop there! It doesn't mean park up, wait for a fare to load up in the taxi whilst stopping buses and other traffic from getting by the tight road!	Not relevant to the question
68.	Domestic violence	See 15
69.	A briefing does not go far enough. The following qualification achievements should be made a mandatory requirement for the application for a licence. The HABC Level 2 Award in Safeguarding and Protecting Children and Young People (QCF) . The AoFAQ Level 2 National Award in the Safeguarding of Vulnerable Adults.	It is considered that higher level training could not be justified at this stage.
Are there any other areas you would like information on during the briefings?		
	Consultation Comment	Officer Response

1.	I cannot think of anything at this moment.	It has been decided that it would devalue the course to include other areas. It is hoped that drivers will leave the course with a message focused on CSE prevention. If the course covers other areas then more than one trainer would be required, increasing costs. We intend to address requests for information about other areas through documentary advice on our website.
2.	Safety of cab drivers too and what are their rights in case on any mishap.	See above
3.	Taxi Driver's safety	See above
4.	will have to see what information is included before comment	See above
5.	booking procedures	See above
6.	Drivers right and responsibility towards customer and local authority	See above
7.	Road Safety	See above
8.	Service Delivery	See above
9.	Drivers legal rights	See above
10.	behaviour/customer service,points enforcement,mobile use	See above
11.	clarity of drivers rights regarding passenger who refuses to pay at end of the journey	See above
12.	Language and dress	See above
13.	Assistance dog policy	See above
14.	Conduct with students and young adults, dealing with sensitive situations and intervening with inappropriate behavior e.g. violence in taxi.	See above